

## Downloaded offline maps are not shown on the map

---

If you are encountering issue that downloaded offline maps are not shown on main map screen in GPX Viewer PRO this may have several reasons. Solution which will solve most of the cases of this issue is as follows:

1. Uninstall GPX Viewer PRO from your device.
2. Restart your device.
3. Install GPX Viewer PRO from Google Play Store again.
4. At first try downloading worldwide offline map and see if it is working.
5. If worldwide offline map is working, try downloading other offline maps.

If this doesn't solve your problem, please create ticket at our support system <https://support.vecturagames.com/gpxviewer>.

From:  
<https://docs.vecturagames.com/gpxviewer/> - **GPX Viewer User Guide**

Permanent link:  
[https://docs.vecturagames.com/gpxviewer/doku.php?id=docs:faq:issue:offline\\_maps\\_not\\_shown\\_on\\_map&rev=1523645323](https://docs.vecturagames.com/gpxviewer/doku.php?id=docs:faq:issue:offline_maps_not_shown_on_map&rev=1523645323)

Last update: **2020/08/05 15:28**

