Downloaded offline maps are not shown on the map

If you are encountering issue that downloaded offline maps are not shown on main map screen in GPX Viewer PRO this may have several reasons. Solutions which will solve most of the cases of this issue are as follows:

1. Try zooming out by **-** button in bottom right corner as much as possible.
2. If no map is shown, in **top toolbar** tap on **map** button **without globe**. If you hidden this button previously tap on **...** button in top right corner in this top toolbar and from menu select **Offline map**. If you have also hidden this button, open left main menu, then tap on **Settings** button. In settings screen tap on **Maps** button and then **Offline maps manager**, when you do this you can continue to step 4 of this how to.
3. In **Offline map dialog** click on **Download** button at bottom.
4. In **Offline maps manager** tap on **...** button in top right corner and select **Check offline maps integrity**, if it will show dialog that there are problems with offline maps, tap on **Yes** button to fix them. Then go back to main map screen and check whether downloaded offline maps are shown. If not, open again **Offline maps manager** and continue in step 5.
5. In **Offline maps manager** tap on **+** button in bottom right corner and tap on **Worldwide low zooms** map data. When download is successfull go back into map screen.
6. If no map is shown, open **Offline maps manager** again, then tap on **...** button in top right corner and select **Delete all offline maps**.
7. If still no map is shown, uninstall GPX Viewer PRO from your device.
8. Restart your device.
9. Install GPX Viewer PRO from Google Play Store again.
10. Try downloading worldwide offline map and see if it is working.
11. If worldwide offline map is working, try downloading other offline maps.

If this doesn't solve your problem, please create ticket at our support system https://support.vecturagames.com/gpxviewer.

From:
https://docs.vecturagames.com/gpxviewer/ - **GPX Viewer User Guide**

Permanent link:
https://docs.vecturagames.com/gpxviewer/doku.php?id=docs:faq:issue:offline_maps_not_shown_on_map&rev=1566209297

Last update: **2020/08/05 15:28**